

MEDAIRE OPERATIONS COVID EXPERIENCE

- 1759 total COVID related cases1 March ytd
- ▶ 381 Business & General Aviation cases:
 - Illness, Suspected COVID
 - Pre –planning advice/go no
 - Information, risk mitigation
 - Pilot and Crew fitness for duty cases
 - Testing and Screening



BEST PRACTICES | MULTI-LAYERED APPROACH



Pre-Flight

- Destination risk assessments
- Contingency Plans
- Questionnaires
- Temp screening
- Testing
- Crew Health Protocols
- Crew Training
- Social Distancing
- PPE



In-Flight

- Social Distancing
- Face Coverings
- In Flight Meal Service
- Symptom Identification
- Case handling
 - Clinical
 - Isolation
 - PPEs
- Assistance in reportable case notification



At Destination

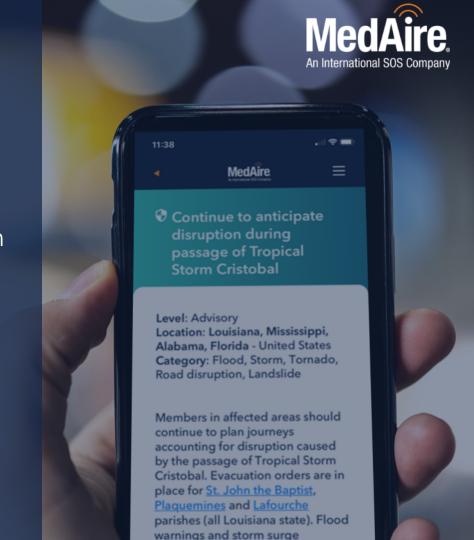
- Coordination of medical attention
- Arrange Testing
- Report case to authorities
- Disinfection
- Crew and Passenger precautions at destination



PRE FLIGHT MEASURES

Utilise a flight risk assessment to quantify risk elements:

- Necessity of trip
- Length of trip
- Health and safety risks at destination
- Number of passengers
- Passenger health and risk factors
- Crew and passenger interaction
- Ground transportation
- Overnight lodging
- Off duty exposure
- Mental health considerations distraction, stress, fatigue
 Contingency plan



PRE FLIGHT SCREENING

Multi Layered Approach:

- Pre-flight questionnaires
- Travel History
- Symptom/Temperature Check



traveled to a COVID-19 affected area within the last 14 days? Have you been advised by a healthcare provider to self guarantine due to a COVID-19 reason?

O No

Have you been in contact with anyone with known or suspected COVID-19 or





PRE FLIGHT TESTING

Tests for Virus - Currently, there is no practical solution for the use of molecular tests immediately pre-flight.

Tests for Antibodies - tests obtained in isolation are not useful to ascertain infectivity and therefore of very limited utilisation in an immediate pre-flight setting.

Best practice today: includes a combination of travel, health and thermal screening and monitoring, where testing may act as an adjunct

SOCIAL DISTANCING

- Social distancing is the most effective way to break the chain of transmission of the coronavirus.
- Social distancing practices should be practiced throughout the travel experience begin pre-flight at the airport/FBO.
- Crewmembers should practice social distancing everywhere possible - to avoid crew to crew and pax to crew exposure.



FACE COVERINGS

- Face coverings are recommended for pre-boarding area, and in flight if passengers are travelling with a group beyond immediate family.
- Face coverings should never replace social distancing but be used in addition to it.
- Crews should use face coverings whenever in public, including when greeting passengers boarding the aircraft.



CREW HEALTH

- Crew health monitoring is an essential component in ensuring
 COVID-19 free operations.
- The best approach is a multilayered structured programme:
 - Crew education and safety training prevention and mitigation measures – social distancing and face covering practices both at home, in-flight and during layovers.
 - Application of pre-mission questionnaires screening for symptoms & contact history around potential or proven COVID-19 cases.
 - Testing serological and molecular testing as needed



IN FLIGHT

- Avoid seating in a face-to-face position onboard.
- Minimize Interactions between crew and passengers.
- Passengers should wear face coverings.
- Crews should wear face coverings.
- The use of masks by cockpit crew during the flight is debatable at this point.



IN FLIGHT – SUSPECTED CASE

- The risk of in-flight transmission of COVID-19 appears low.
- MedLink should be contacted anytime a case of infectious disease is suspected.
- The suspected case(s) should use a mask and be isolated from others by 6ft if possible.
- Crewmembers interacting with a suspected case should use full Personal Protective Equipment (PPE).



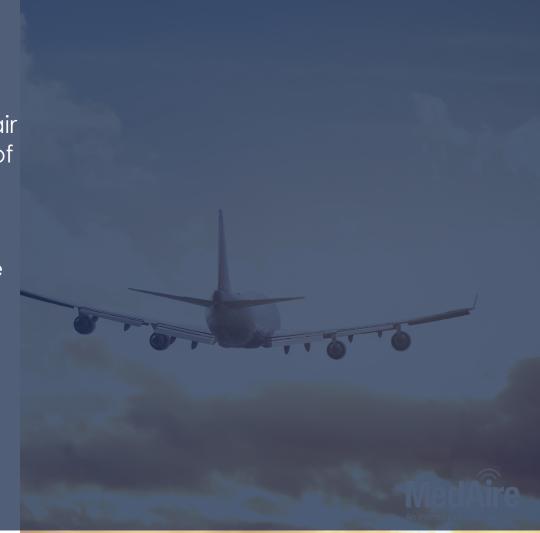
POST FLIGHT MEASURES

- Suspected in-flight cases of COVID-19 will require further medical evaluation upon arrival.
- Assist in alerting all individuals who shared a flight with that individual or have interacted with them at the workplace.
- Follow <u>CDC guidelines for</u> contact tracing.
- Report to airport authorities.



DISINFECTION

- Current knowledge suggests there is no need for additional air filtration measures or utilisation of devices aimed to clean aircraft cabin.
- Disinfection strategies should be based on risk assessment after each flight.
- Utilise products as recommended by aircraft manufacturers, such as those based on isopropyl alcohol or chloroxylenol.



SUMMARY

- Situation continues to evolve recommendations continue to evolve in step.
- New solutions in process screening measures, passenger and crew testing protocols.
- We are here to help and problem solve alongside you.





QUESTIONS?

EXPERT CARE, EVERYWHERE.